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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
. 09/346,930	07/02/1999	MICHAEL LAMBRIGTS	Q054844	3058
7.	590 06/30/2003			
SUGHRUE MION ZINN MACPEAK AND SEAS 2100 PENNSYLVANIA AVENUE NW WASHINGTON, DC 200373202		EXAMI	EXAMINER	
		TIEU, BENI	NY QUOC	
			ART UNIT	PAPER NUMBER
			2642	2 —
			DATE MAILED: 06/30/2003	/ /

Please find below and/or attached an Office communication concerning this application or proceeding.

	Application No.	Applicant(s)
Office Action Summary	09/346,930	LAMBRIGTS ET AL.
	Examiner	Art Unit
	Benny Q. Tieu	2642
The MAILING DATE of this communication app Period for Reply	pears on the cover sheet with the o	correspondence address
A SHORTENED STATUTORY PERIOD FOR REPLY THE MAILING DATE OF THIS COMMUNICATION.  - Extensions of time may be available under the provisions of 37 CFR 1.13 after SIX (6) MONTHS from the mailing date of this communication.  - If the period for reply specified above is less than thirty (30) days, a reply If NO period for reply is specified above, the maximum statutory period of Failure to reply within the set or extended period for reply will, by statute  - Any reply received by the Office later than three months after the mailing earned patent term adjustment. See 37 CFR 1.704(b).  Status	36(a). In no event, however, may a reply be ting within the statutory minimum of thirty (30) day will apply and will expire SIX (6) MONTHS from , cause the application to become ABANDONE	mely filed ys will be considered timely. the mailing date of this communication. ED (35 U.S.C. § 133).
1) Responsive to communication(s) filed on 16 M	<i>May</i> 2003 .	
2a) ☐ This action is <b>FINAL</b> . 2b) ☑ Th	is action is non-final.	
3) Since this application is in condition for allowated closed in accordance with the practice under Disposition of Claims		
4)⊠ Claim(s) <u>1-26,28 and 29</u> is/are pending in the	application.	
4a) Of the above claim(s) is/are withdraw	wn from consideration.	
5) Claim(s) is/are allowed.		
6) Claim(s) <u>1-5,24-26,28 and 29</u> is/are rejected.		
7)⊠ Claim(s) <u>6-23</u> is/are objected to.	•	
8) Claim(s) are subject to restriction and/o	r election requirement.	
Application Papers		
9) The specification is objected to by the Examine		
10) ☐ The drawing(s) filed on is/are: a) ☐ accept	•	
Applicant may not request that any objection to the		
11) The proposed drawing correction filed on	- , ,,	oved by the Examiner.
12) The oath or declaration is objected to by the Ex	•	
Priority under 35 U.S.C. §§ 119 and 120	Girmioi.	
13) Acknowledgment is made of a claim for foreign	n priority under 35 U.S.C. & 119/	a)-(d) or (f)
a) ☐ All b) ☐ Some * c) ☐ None of:	r priority under oo o.o.o. 3 110(t	2) (3) 31 (1).
1.☐ Certified copies of the priority document	s have been received.	
2. Certified copies of the priority document		ion No.
3. Copies of the certified copies of the prior application from the International Bu * See the attached detailed Office action for a list	rity documents have been receiv reau (PCT Rule 17.2(a)).	ed in this National Stage
14) Acknowledgment is made of a claim for domesti	c priority under 35 U.S.C. § 119(	e) (to a provisional application).
<ul> <li>a) ☐ The translation of the foreign language pro</li> <li>15)☐ Acknowledgment is made of a claim for domest</li> </ul>	• •	
Attachment(s)		
Notice of References Cited (PTO-892)     Notice of Draftsperson's Patent Drawing Review (PTO-948)     Information Disclosure Statement(s) (PTO-1449) Paper No(s)	5) Notice of Informal	y (PTO-413) Paper No(s) Patent Application (PTO-152)
S. Balant and Trademad. Office		······································

Application/Control Number: 09/346,930

Art Unit: 2642

### **DETAILED ACTION**

## Claim Rejections - 35 USC § 102

- 1. The text of those sections of Title 35, U.S. Code not included in this action can be found in a prior Office action.
- 2. Claims 1-5, 24-26, 28 and 29 are rejected under 35 U.S.C. 102(e) as being anticipated by Markgraf et al. (EP 0 836 295 A2) cited by Applicant on IDS paper 7.

Regarding claim 1, Markgraf et al. teach an interface means (Fig. 2, 21) between a network switch (Fig. 2, 23) and a CTI server means (Fig. 2, 22) wherein said interface means (21) is adapted to directly communicate between a service switching function device having a service switching functionality and included within said network switch (23) and said CTI server means 22 (page 3, line 51 through page 4, line 17).

Regarding claim 2, Markgraf et al. further teach the interface means (21) includes a CTI call handling device adapted to receive from said CTI server means 22 a CTI call handling message and to perform on a call associated with said CTI call handling message at least one CTI call service scenario (page 3, lines 12-20).

Regarding claims 3 and 4, see page 3, lines 21-34.

Regarding claim 5, see page 4, lines 36-58.

Regarding claims 24 and 25, see page 3, line 51 through page 4, line 17.

Application/Control Number: 09/346,930

Art Unit: 2642

Regarding claim 26, the limitations of the claim are rejected for the same reasons as set forth in rejection of claim 1 where an apparatus is applied.

Regarding claims 28 and 29, see page 3, line 51 through page 4, line 17.

### Allowable Subject Matter

3. Claims 6-23 are objected to as being dependent upon a rejected base claim, but would be allowable if rewritten in independent form including all of the limitations of the base claim and any intervening claims.

## Response to Arguments

4. Applicant's arguments with respect to claims 1-26, 28 and 29 have been considered but are most in view of the new ground(s) of rejection.

### Conclusion

5. Any response to this action should be mailed to:

Commissioner of Patents and Trademarks

Washington, D.C. 20231

OR Hand-delivered responses should be brought to:

Crystal Park II, Sixth Floor (Receptionist)

2121 Crystal Drive

Arlington, VA 22202.

Application/Control Number: 09/346,930

Art Unit: 2642

6. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Benny Q. Tieu whose telephone number is (703) 305-2360. The examiner can normally be reached on Monday-Friday: 6:30AM - 5:00PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Ahmad Matar can be reached on (703) 305-4731. The fax phone numbers for the organization where this application or proceeding is assigned are (703) 872-9314 for regular communications and (703) 872-9314 for After Final communications.

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is (703) 305-4700.

BENNYTIEU PRIMARY EXAMINER

Berry Q. Tien

Art Unit 2642 June 24, 2003